

ELLA ELIAS

PROPERTY GROUP

Privacy Policy

Ella Elias Property Group

Effective Date: July 2024

Ella Elias Property Group ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.eliasproperty.com.au, use our services, or interact with us in other ways.

1. Information We Collect

We may collect personal information from you in various ways, including, but not limited to, when you visit our website, register on the site, fill out a form, respond to a survey, subscribe to our newsletter, and in connection with other activities, services, features, or resources we make available.

Personal Information

- Name
- Email address
- Phone number
- Postal address
- Other information you provide to us (e.g., preferences, interests)
- Non-Personal Information

Browser type

- IP address
- Access times
- Referring website addresses

2. How We Use Your Information

We may use the information we collect from you in the following ways:

- To personalise user experience
- To improve our website and services
- To respond to customer service requests and support needs
- To send periodic emails (e.g., newsletters, updates, marketing communications)
- To process transactions
- To conduct surveys, promotions, or other site features

3. How We Protect Your Information

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorised access, alteration, disclosure, or destruction

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of your personal information, username, password, transaction information, and data stored on our site.

4. Sharing Your Information

We do not sell, trade, or rent your personal information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

5. Third-Party Services

We may use third-party service providers to help us operate our business and the site or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

6. Cookies

Our site may use "cookies" to enhance the user experience. Your web browser places cookies on your hard drive for record-keeping purposes and sometimes to track information about them. You may choose to set your web browser to refuse cookies or to alert you when cookies are being sent. If you do so, note that some parts of the site may not function properly.

7. Your Choices

You can opt-out of receiving marketing emails from us by following the unsubscribe instructions included in each email or by contacting us directly. You can also request to update or delete your personal information by contacting us at info@eliasproperty.com.au.

8. Changes to This Privacy Policy

Ella Elias Property Group has the discretion to update this privacy policy at any time. When we do, we will post the revised policy on this page and update the effective date at the top. We encourage you to check this page regularly for any changes to stay informed about how we are protecting your information.

9. Contacting Us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with us, please contact us at:

Ella Elias Property Group
26 Pittwater Road,
Gladesville NSW 2111
Phone: (02) 9807 3688
Email: info@eliasproperty.com.au

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By using our site and services, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our site.

This privacy policy provides a clear outline of how Ella Elias Property Group handles personal information, ensuring compliance with privacy standards and transparency with clients.

Additional Terms for Form Submissions

By filling out and submitting any form on the Ella Elias Property Group website, you agree to the following additional terms. For the complete terms and conditions, please refer to our full Terms and Conditions.

Data Collection and Use

- **Personal Information:** By submitting a form, you provide personal information such as your name, email, phone number, etc., which we collect to respond to inquiries and provide services.
- **Consent:** You consent to our use and processing of this information as outlined in our Privacy Policy.

Accuracy of Information

- You agree to provide accurate and complete information. Inaccurate or incomplete information may result in termination of services.

Communication

- By submitting your contact information, you consent to receive communications from us via email, phone, or other methods related to your inquiry or our services.

Data Security

We use security measures to protect your information but cannot guarantee absolute security.

Third-Party Services

We may share your information with third-party service providers to perform tasks on our behalf.

Opt-Out

You can opt-out of marketing communications by following unsubscribe instructions in emails or contacting us directly.

Changes to Form Terms

We may update these terms periodically. Continued use of the website after changes constitutes acceptance of the new terms.